

E-Mail ALPERSRU W/00

Subj: SDA-II CUSTOMER SUPPORT

**Ref: (a) E-Mail ALPERSRU R/99 - SDA-II CENTRALIZATION AND
WORKSTATION III ACCESS**

Introduction This E-mail ALPERSRU describes changes to SDA-II System/User support contacts.

Effective Date This change is effective 02 January 2001.

Discussion The support responsibility for SDA-II will be transferred to the HRSIC Customer Service Team (CST).

- Any questions or issues concerning SDA-II should be referred to CST.
- User Access Forms, available in reference (a), for new users should be faxed to **785-339-3760, Attn: CST**
- E-Mail for all SDA-II requests and support issues should be addressed to [HRSIC-CST](#).

Questions Questions may be directed to the HRSIC Customer Service Team at 785-339-3540 or by e-mail to [HRSIC-CST](#).

Released by


G. E. SENA
Executive Officer